



# TECHNICAL SERVICE BULLETIN

<b>NUMBER</b>	<b>SD-TSB-010824</b>			<b>TYPE</b>	<b>PRODUCT ALERT</b>			
<b>ROUTING</b>	INSTALL	<b>X</b>	SERVICE	<b>X</b>	SALES		PURCH	

**TITLE** **3011864/3011864A TGS SPREADER CONTROLLER**

**REV** **B** **ISSUED** **1/8/2024** **REVISED** **1/19/2024**

**MAY AFFECT** **3011864/3011864A TGS SPREADER CONTROLLER  
USED WITH TGSUVPROA/TGS03/TGS07 SPREADERS**

**REV UPDATES**  
**A** - TGSUVPROA added  
**B** - Date code range expanded to all 2022/2023 date codes - Additional software update - Controller changed to 3011864B

**INFORMATION**

3011864 controllers with a date code of **01/22** to **12/23** may fail to an "F" or "H" code when used with TGS03, TGS07 or TGSUVPROA spreaders. Some 3011864A controllers may jam with a "J" code with very little load on the auger - especially at low speeds. These controllers must be replaced with **3011864B** with updated software.

(01/19/2024) - Due to power output variation in the 3011864A controller this controller should be replaced with 3011864B. The updated software provides higher power at all speeds to prevent jams.



**INSTRUCTIONS**

**In addition to the date code - Software version may be checked by turning on the controller.**  
 Three digits will flash on the display followed by a lower case "c". Look for the first of the three numbers.  
**7** - or less - 2021 or older - not affected  
**8** - SHOULD BE REPLACED  
**9** - 3011864B Corrected Software - GOOD



Stock 3011864 and 3011864A controllers with date codes 01/22 to 12/23 should be returned to Buyers Products for replacement. Controllers in use in the field with TGSUVPROA/TGS03/TGS07 spreaders are eligible for replacement as well.

Controllers will be replaced with 3011864B. All 3011864/3011864A controllers shipped prior to 01/22/2024 as service parts or in spreader kits are eligible. 3011864B controllers and spreaders equipped with 3011864B will be marked with a BLUE circle.

Please work with your dealer or Buyers Products customer service as appropriate for return instructions. Controllers must be returned for credit and marked with the appropriate RMA#.