



9049 Tyler Blvd.
Mentor, Ohio 44060
Ph. (440) 974-8888
www.buyersproducts.com

ERP Business Analyst

Buyers Products company, a leading manufacturer in the work truck industry, is searching for an ERP Business Analyst to join a team leading an ERP Implementation across our family of companies. As a member of the ERP project team within the Business Intelligence department, the ERP Business Analyst will be responsible for helping to lead implementation efforts of IFS Cloud with a focus on the Engineering functions. This position is expected to learn Buyers' existing business processes, IFS software features and functionality and to work with business leaders and the IFS implementation team to optimize the IFS Cloud software for use by our organization.

Primary Job Duties:

- Work with internal stakeholders to document and understand existing business processes
- Identify opportunities for improvement in those existing processes and/or develop new processes
- Perform gap analysis to identify where out-of- box IFS functionality might require configuration/customization to best serve our needs
- Anticipate how decisions made within their area of expertise might impact other areas
- Identify, document and set up foundational basic data elements required in the IFS system
- Create specifications capturing functional requirements for submission to technical teams for development.
- Oversee and execute comprehensive testing processes, solicit feedback from users and stakeholders, and implement system enhancements based on findings.
- Develop educational materials and lead training for end users on how to use the IFS software
- Leverage collaborative software (e.g. ClickUp) to report on project status, track deliverables, and ensure transparency across teams.
- Respond to and resolve help desk tickets related to ERP issues, ensuring timely and effective troubleshooting, issue resolution, and user support to maintain seamless business operations.
- Champion use of the software both in a short- and long-term capacity

Skills/ Experience:

- Experience with Microsoft Office Suite
- Must demonstrate strong critical thinking and analytical skills with attention to detail
- Must have strong organizational, communication and documentation skills
- Comfort working both independently and as part of a team, with a bias towards being proactive
- Process-oriented mindset with an eye towards process optimization and automation
- Prior ERP implementation experience and/or knowledge of IFS Cloud preferred
- Programming experience with Microsoft SQL or Oracle Database preferred

Education Background:

- Bachelor's degree Engineering, Accounting, Business Management, Computer Science or related field is preferred



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Physical Requirements and Work Environment:

- Mobility and dexterity to move around office setting including accessing file cabinets or storage and navigating to different workstations.
- Must be able to remain stationary for extended periods of time and engage in some repetitive motion.
- Standing, walking and sitting for extended periods of time.

About Buyers Products Company

Established in 1946, Buyers Products Company has grown to become a leading manufacturer in the work truck industry. Buyers Products specializes in durable truck boxes, heavy duty towing equipment, hydraulics, controls, and all-season trailer accessories. The Buyers line of snow and ice equipment includes SnowDogg® snowplows, SaltDogg® spreaders, and ScoopDogg snow pushers. For more information, or to apply to this position, please visit www.buyersproducts.com.