



## TECHNICAL SERVICE BULLETIN

|                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |          |         |               |                         |  |                |  |
|---------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|---------|---------------|-------------------------|--|----------------|--|
| <b>NUMBER</b>       | <b>16-TSB111</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |          |         | <b>TYPE</b>   | <b>SERVICE BULLETIN</b> |  |                |  |
| <b>ROUTING</b>      | INSTALL                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>X</b> | SERVICE | <b>X</b>      | SALES                   |  | PURCH          |  |
| <b>TITLE</b>        | <b>2025-2026 FORD SUPER DUTY — HVAC AND/OR RADIO INTERMITTENT<br/>FUNCTION WITH SNOWPLOW OPERATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |          |         |               |                         |  |                |  |
| <b>REV</b>          | <b>INITIAL RELEASE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |          |         | <b>ISSUED</b> | <b>10/19/2026</b>       |  | <b>REVISED</b> |  |
| <b>AFFECTS</b>      | <b>2025–2026 Ford F-Super Duty with 6.8L or 7.3L gasoline engines, built on or before July 13, 2026.<br/>North American markets only.</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                   |          |         |               |                         |  |                |  |
| <b>INFORMATION</b>  | <p>Some affected vehicles may experience the HVAC and/or radio system turning off, or the radio may have no audio, during snowplow operation. The condition may be caused by PCM software.</p> <p>SEE ATTACHED FORD TSB</p>                                                                                                                                                                                                                                                                                                                                                                 |          |         |               |                         |  |                |  |
| <b>INSTRUCTIONS</b> | <ol style="list-style-type: none"><li>1. Confirm the vehicle meets the model, engine, market, and build-date criteria above.</li><li>2. Using the latest software level of the FDRS scan tool, download and run the “PCM - Powertrain Control Module (PCM) Software Update” application.</li><li>3. Advise the customer that resetting the adaptive transmission shift strategy begins a relearning process. Firmer-than-normal upshifts and downshifts may occur for several days.</li></ol> <p>For questions about this Technical Service Bulletin, contact a Ford Authorized Dealer.</p> |          |         |               |                         |  |                |  |

# Q-384



## SVE BULLETIN

**SPECIAL VEHICLE ENGINEERING – FORD PRO BODY BUILDERS ADVISORY SERVICE**

Website: <https://www.fordpro.com/en-us/upfit/publications/>

### SUPER DUTY® - HVAC AND/OR RADIO INTERMITTENT FUNCTION WITH SNOWPLOW OPERATION

| REVISION | UPDATE          | REVISION DATE |
|----------|-----------------|---------------|
| Q-384    | INITIAL RELEASE | 19OCT2026     |

#### MODEL(S) AFFECTED:

2025-2026 F-Super Duty equipped with 6.8L Gas / 7.3L Gas engines. Built on or before 13-Jul-2026. North American markets only.

#### ISSUE / DESCRIPTION:

*Sited Source: Professional Technician System (PTS)*

#### Technical Service Bulletin (TSB): [26-2439](#)

Some of the vehicles listed above may exhibit the HVAC and/or radio system turning off, or the radio may have no audio, during snowplow operation. This may be due to the software in the PCM.

#### ACTION:

For vehicles that meet all of the criteria in the Issue and Model statements, follow the Service Procedure to reprogram the PCM.

#### SERVICE PROCEDURE:

1. Download and run the "PCM - Powertrain Control Module (PCM) Software Update" application using the latest software level of the FDRS scan tool.

**NOTE:** Advise the customer that this vehicle is equipped with an adaptive transmission shift strategy which allows the vehicle's computer to learn the transmission's unique parameters and improve shift quality. When the adaptive strategy is reset, the computer will begin a relearning process. This relearning process may result in firmer than normal upshifts and downshifts for several days.

| Description                                                                      | Operation No. | Time    |
|----------------------------------------------------------------------------------|---------------|---------|
| 2025-2026 F-Super Duty<br>6.8L/7.3L: Download and run the<br>PCM software update | 262439A       | 0.3 Hrs |
| Repair/Claim Coding: Causal Part: RECAL Condition Code: 04                       |               |         |

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